



Sustainable Policy and Strategy

Policy Statement: Charoong Thai Wire & Cable Plc. (CTW) is committed to delivering high-quality, safe, and sustainable cable solutions. By embedding sustainability into its core operations, CTW aims to create long-term value for its stakeholders while maintaining compliance with industry standards and local regulations.

Strategies:

Product Safety and Quality:

1. Maintain certifications such as ISO 9001-2015 (Quality Management), and ISO 17025- 2017 (International Standard for Testing and Calibration Laboratories), relevant product-specific standards e.g., TIS, IEC, BS-EN, Def. STANT, ITU-T, TIA/EIA, IEEE, ANSI/TA, and ANSI/ICEA.
2. Conduct rigorous testing of raw materials and finished products to ensure safety and performance standards compliance.
3. Implement an efficient product recall and issue-resolution process to safeguard customer safety and trust.
4. Provide clear and accurate product information, including safety guidelines and usage instructions.
5. Explore and adopt eco-labeling or product declarations to communicate environmental attributes.
6. Continuously monitor and incorporate customer feedback to improve product design and functionality.
7. Invest in the development of innovative, durable, and environmentally friendly cable technologies tailored to market needs.

Responsible Manufacturing:

1. Minimize environmental impact by reducing emissions, wastewater discharge, and waste generation.
2. Implement energy-efficient technologies and practices in manufacturing operations.
3. Invest in pollution control and waste management systems.
4. Promote the use of recycled materials in packaging and other non-product applications where feasible.
5. Pursue relevant environmental certifications such as ISO 14001-2015 (Environmental Management).
6. Partner with suppliers and logistics providers who align with sustainable sourcing and distribution practices.



Community Engagement:

1. Develop and implement community investment programs focused on education, skills development, and environmental awareness.
2. Partner with local schools, vocational training centers, or NGOs to provide scholarships, internships, or training opportunities related to electrical engineering, manufacturing, or sustainability.
3. Support local community development projects that improve infrastructure or address social needs.
4. Encourage employees to participate in community volunteering programs

Stakeholder Collaboration:

1. Establish regular communication channels with key stakeholders, including customers, suppliers, local communities, government agencies, and industry associations.
2. Engage with suppliers to promote sustainable sourcing practices and ethical business conduct.
3. Collaborate with customers to develop sustainable cable solutions that meet their specific needs.
4. Engage with industry associations and initiatives to exchange knowledge and drive collective progress.
5. Participate in government and regulatory programs that promote sustainable practices in the industry.

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Managing Director

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